

LATTANZIO ••KIBS

knowledge intensive business services

# Economic growth as a tool for development

# Fostering public sector and business together

# Integration of local and business development

Whenever implementing innovation programs in favour of sustainable growth, Lattanzio KIBS adopts a public-private partnership approach leveraging its ability to transform public initiatives into opportunities to develop the business sector. At a national level, the economy is increasingly characterized by the availability of public resources to support the private sector, particularly SMEs. These resources are intended to attract foreign investments, strengthen business competitiveness on international markets, stimulate innovation, increase employment, and promote territorial development.





# Modernization of public sector as a crucial challenge

Thanks to its unique mix of knowledge and skills, Lattanzio KIBS develops and implements reform projects responding to the needs of the public sector. These reforms are required to cope with economic and social challenges. Civil society, citizens, enterprises worldwide are costantly demanding a more efficient public sector capable to act as a leverage for economic growth, a prerequisite for the global development agenda.

# PUBLIC ADMINISTRATION REFORM



#### Support to emerging markets and innovation

Lattanzio KIBS targets its international cooperation activities towards emerging countries where innovation policies are currently promoted, by keeping a typically Italian adaptive and flexible approach. In these countries, the constant reform programs meet the need to implement processes for which the group has a recognized expertise.



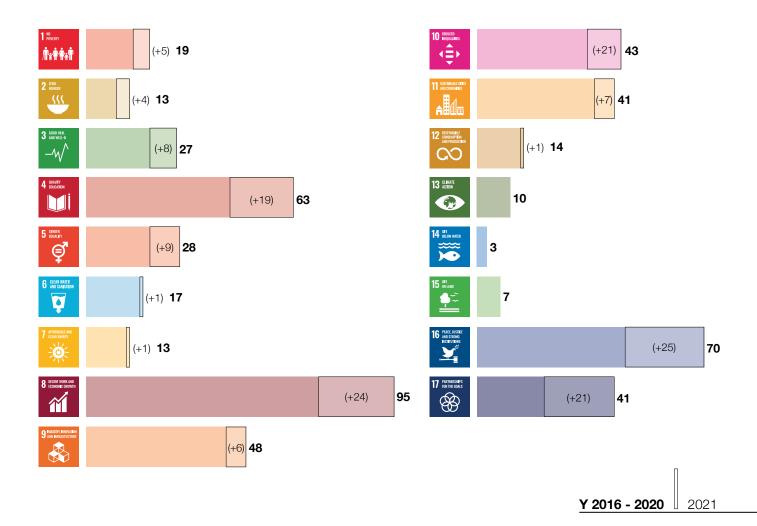




The strategic partner to public challenges

# Focus on United Nations Sustainable Developpent Agenda

# Distribution of Lattanzio KIBS' projects per SDGs



Lattanzio KIBS is committed to some of the SDGs set by the United Nations, knowing that the implementation of the projects in which the Group is involved has an impact on the 2030 targets.

By joining the United Nations Global Compact, the Group published its Communication on Progress 2021, committing itself to supporting the 10 Principles of the United Nations project in the four macro-areas of human rights, labour, environment and anti-corruption.

# Lattanzio KIBS

# Hub of excellence for consulting at system level

**ADVISORY** 

Strategic policy planning, Planning and control systems Organizational, process and design analysis Change management, Innovation Labs

MONITORING & EVALUATION

EU Programs evaluation International Programs and Projects evaluation Studies and Investigations, Surveys and Research, Customer Analysis

**LEARNING** 

Skills assessment and training plans Integrated digital learning systems, Gamification Knowledge management, Capacity building Classroom training, Digital learning content

COMMUNICATION

Institutional communication
EU funded Programs communication
Event management, Internationalization, Participatory Processes
Budgets, One-stop shops, Youth Centers

TECHNICAL ASSISTANCE

Governance of Programs co-financed by the ESIF EU Programs programming and implementation Monitoring Auditing & Control

DIGITAL TRANSFORMATION

Process reengineering Information systems design & development

**BUSINESS TO GOVERNMENT** 

Open innovation & PA Start-ups acceleration to the public market

# FOUNDATION 1999

# **HEADQUARTERS**

ITALY | MILAN, ROME, BARI BELGIUM | BRUSSELS **Lattanzio KIBS** is the most important consulting boutique for the public sector operating on the global market.

Advisory, Monitoring & Evaluation, Learning,
Communication, Technical Assistance, Digital Transformation,
Business to Government. The advantage is therefore a design
able to enrich customer's vision and ability in order to achieve

It integrates different knowledge intensive business services:

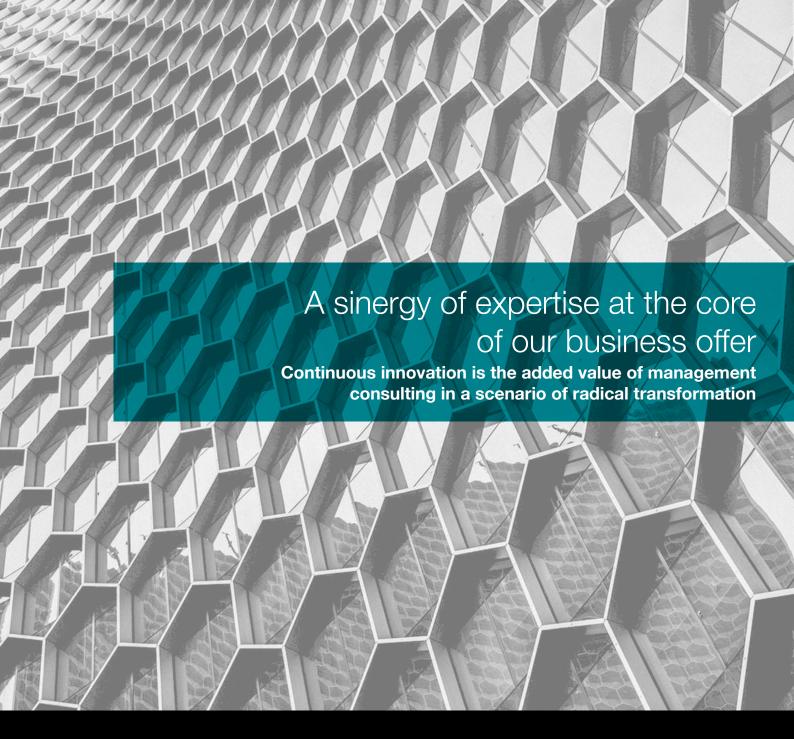
their objectives by guaranteeing high quality services.

TEAM

109 PROFESSIONALS

REFERENCES

+ 3500 PROJECT ASSIGNMENTS 130 COUNTRIES Lattanzio KIBS is able to combine Italian typicality in consulting - flexibility, innovation and creativity - with strong technical know-how in its core practice areas, making use of a systemic contamination of expertise and an international vision. These are key aspects which allow the company to operate on complex projects and in different geographical areas by ensuring excellent practices and winning solutions.



# **PUBLIC ADMINISTRATION REFORM & GOVERNANCE**

**NEW PUBLIC MANAGEMENT** PLANNING & CONTROL SYSTEMS ADMINISTRATIVE SIMPLIFICATION PROGRAMMING & FUNDS MANAGEMENT **ACCOUNTABILITY** QUALITY OF SERVICE

#### **JUSTICE & SECURITY**

ORGANIZATIONAL IMPROVEMENT RULE OF LAW

# **LOCAL DEVELOPMENT**

REGIONAL IMPROVEMENT | REGIONAL INTEGRATION STRATEGIC PLANNING & PLACE MARKETING INTERNATIONAL GROWTH

# PRIVATE SECTOR DEVELOPMENT

SMEs DEVELOPMENT | TRADE START-UPs & BUSINESS INCUBATION

# **AGRICULTURE, FORESTRY & FISHERY**

RURAL DEVELOPMENT PRODUCTION & LIVESTOCK FOOD SECURITY | FOOD SAFETY

# **EDUCATION & SOCIAL POLICIES**

**EMPLOYMENT & LABOUR MARKET VOCATIONAL TRAINING | EDUCATION SYSTEM** 

# **HUMAN RIGHTS**

WOMEN EMPOWERMENT | CHILDREN RIGHTS FRAGILITY & CRISIS MANAGEMENT MIGRATION | DEMOCRACY

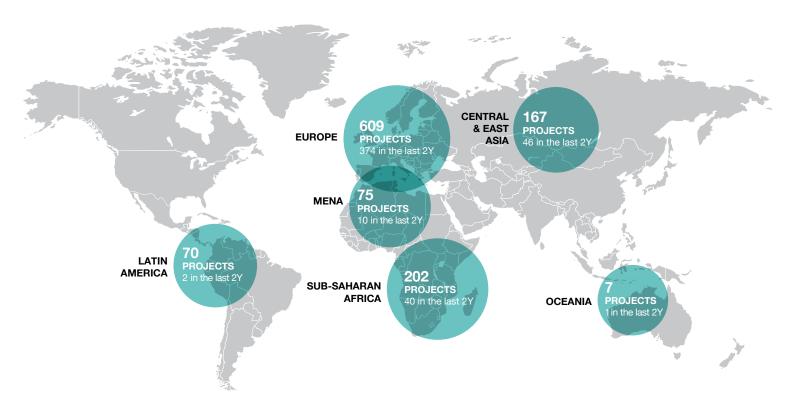
ENERGY & ENVIRONMENT SUSTAINABILITY TRANSITION **ENVIRONMENTAL CRIME PREVENTION &** LEGAL ORDER | NUCLEAR SAFETY

Settori di expertise



Projects implemented in 130 Countries

500+ clients



# + 75 Global projects

Alongside the European Commission, the United Nations, the World Bank and some of the most relevant international cooperation funding and development organizations

# Client Portfolio

#### **ITALY**

Central administrative bodies & authorities - AEEG - Autorità per l'Energia Elettrica e il Gas, Autorità garante per l'infanzia e l'adolescenza, Banca d'Italia, Dipartimento Funzione Pubblica, Dipartimento Innovazione Tecnologica, DGCS - Direzione Generale per la cooperazione allo sviluppo, Ministero Attività Produttiva, Ministero dei Beni Culturali, Ministero degli Affari Esteri, Ministero del Commercio Internazionale, Ministero dell'Ambiente e della Tutela del Territorio e del Mare, Ministero della Difesa, Ministero dell'Economia e delle Finanze, Ministero della Giustizia, Ministero delle Infrastrutture e dei Trasporti, Ministero dell'Interno, Ministero dell'Interno, Ministero dell'Interno, Ministero dell'Interno, Ministero della Sociali, Ministero delle Politiche Agricole Alimentari e Forestali, Ministero della Salute, Ministero dello Sviluppo Economico, Presidenza del Consiglio dei Ministri

Public companies - ANPAL - Agenzia Nazionale Politiche Attive Lavoro, Consip S.p.A., EDISON Energia, ENI S.p.A., Equitalia, Ferrovie dello Stato Italiane, Fl.R.A. S.p.A., FORMEZ, GSE S.p.A. - Gestione dei Servizi Elettrici, Infratel Italia S.p.A., IPZS - Istituto Poligrafico e Zecca dello Stato, IREN, Poste Italiane S.p.A., RFI Rete Ferroviaria Italiana S.p.A., SOGEI, Sogesid S.p.A., Sport e salute S.p.A., Studiare sviluppo, Trenitalia S.p.A.

Regional administrative bodies - Abruzzo, Basilicata, Calabria, Campania, Consiglio Regionale dell'Abruzzo, Consiglio Regionale del Friuli Venezia Giulia, Consiglio Regionale della Lombardia, Emilia-Romagna, Friuli Venezia Giulia, Lazio, Liguria, Lombardia, Marche, Molise, Piemonte, Puglia, Sardegna, Sicilia, Toscana, Umbria, Valle d'Aosta, Veneto

Provincial administrations - Agrigento, Alessandria, Ancona, Brindisi, Cagliari, Caltanissetta, Campobasso, Caserta, Catanzaro, Città Metropolitana di Cagliari, Città Metropolitana di Messina, Città Metropolitana di Milano, Città Metropolitana di Palermo, Città Metropolitana di Torino, Cosenza, Cuneo, Enna, Firenze, Forli e Cesena, Genova, Lecce, Lecco, Livorno, Lucca, Macerata, Massa Carrara, Messina, Milano, Napoli, Novara, Nuoro, Olbia Tempio, Oristano, Padova, Palermo, Pistoia, Prato, Provincia autonoma di Bolzano, Provincia autonoma di Trento, Roma, Salerno, Savona, Taranto, Torino, Venezia, Vercelli, Vibo Valentia

Municipal administrations - Affile, Alcamo, Anzola nell'Emilia, Aosta, Arco, Augusta, Avellino, Avola, Azzano Decimo, Bagno a Ripoli, Bari, Basiliano, Battipaglia, Bolzano, Borgo San Lorenzo, Brindisi, Cagliari, Campo di Giove, Candiolo, Capannori, Casoria, Cavriago, Cernusco sul Naviglio, Cerro al Lambro, Corsico, Cremona, Crotone, Desenzano del Garda, Enna, Ercolano, Favara, Finale Ligure, Filiano, Firenze, Foggia, Forlì, Genova, L'Aquila, Latina, Lecce, Livorno, Lodi, Loiri Porto San Paolo, Lucca, Macherio, Maglie, Maniago, Mantova, Marsala, Matera, Melegnano, Merano, Merate, Messina, Milano, Molfetta, Monreale, Monza, Mortara, Napoli, Oristano, Paderno, Padova, Palermo, Pantelleria, Parma, Partinico, Pesaro, Pescia, Piacenza, Picerno, Pioltello, Pomigliano d'Arco, Porcia, Prato, Quartu Sant'Elena, Reggio Calabria, Rivoli, Roma, Romans d'Isonzo, Roseto degli Abruzzi, San Giovanni Lupatoto, San Giuliano Terme, Santa Maria a Monte, San Vito al Tagliamento, San Vito lo Capo, Sedegliano, Scafati, Schio, Seregno, Settimo Milanese, Siracusa, Taranto, Tempio Pausania, Termini Imerese, Trento, Trevignano Romano, Unione dei comuni di Montiferru e Alto Campidano, Vercelli, Verona, Vicari, Vimodrone, Zola Predosa

National agencies - ACI Informatica S.p.A., AGEA - Agenzia per le erogazioni in agricoltura, ANCI Nazionale, ANCITEL, Agenzia del Demanio, Agenzia delle Dogane, Agenzia del Territorio, Agenzia delle Entrate, Agenzia di Sviluppo Integrato, ARPAL - Agenzia Regionale per le Politiche Attive del Lavoro, CNF - Consiglio Nazionale Forense, CNR - Consiglio Nazionale delle Ricerche, CONI, ENAC, ENAIP Nazionale, ENIT - Agenzia Nazionale del Turismo, ICE - Agenzia per la Promozione all'Estero e l'Internazionalizzazione delle Imprese Italiane, INAIL, INPS, INVALSI - Istituto Nazionale per la Valutazione del Sistema Educativo di struzione e Formazione, ISA - Istituto Superiore Antincendi, IPSEMA - Istituto di previdenza per il settore marittimo, ISAE, ISFOL, ISTAT, Istituto Agronomico d'Oltremare, INGV - Istituto Nazionale di Geofisica e Vulcanologia, Italia Lavoro

Local agencies - ACM Dolo, Agenzia Lavoro & SviluppoImpresa, Agenzia di Promozione Economica della Toscana, Agenzia Regionale dei Parchi del Matese, Agenzia Sviluppo Regione Lazio, Agenzia Veneta per i pagamenti in Agricoltura, AMGAS Bari, AMPS Parma, AMTAB Bari, ANCI Liguria, ANCI Sardegna, ANCI Toscana, AReS - Agenzia Regionale Sanitaria Puglia, ARIA - Azienda Regionale per l'Innovazione e gli Acquisti S.p.A., ARIFL - Regione Lombardia, ARIT - Regione Abruzzo, ARPA Campania, ARPA Molise, ARPA Piemonte, ARPEA Piemonte, ARPEA Sicilia, ARPAC Campania, ARTA Abruzzo, ASAP Lazio, ASIS Lombardia, ASPES Pesaro, Associazione intercomunale Terre Verdiane, ASTEM Lodi, AVEPA, CELVA, Centro servizio protezione civile Emilia Romagna, CIIP Ascoli Piceno, CISPEL, CODER Emilia Romagna, Comunità Montana Alta Versilia, Comunità Montana della Garfagnana, Conferenza dei Servizi di Controllo delle Regioni e Province, Consorzio Tindari Nebrodi, Consorzio Valle d'Aosta delle Agenzie Locali, Comunità Montana Monti Lattari, Comunità Montana dei Monti Dauni Meridionali, Comunità Montana

Mugello, CSI Piemonte, EDISU Piemonte, Ente Foreste della Sardegna, Ente Parco del Matese, Fondazione Sistema Toscana, Ente Parco Nazionale del Vesuvio, Ervet S.p.A., Eupolis Lombardia, GAL Val d'Anapo, GAL Gargano, InnovaPuglia, IREF Lombardia, Gect Euregio Senza Confini r.l., Intercent-ER, IRER Lombardia, La Città Ideale Consortium, LAORE Sardegna, LEM - Fondazione Livorno Euro Mediterranea, Lombardia Informatica, Navicelli di Pisa S.r.l., Net Spring S.r.l., OICS - Osservatorio Interregionale Cooperazione Sviluppo, PD Gruppo Consiliare Regione Lombardia, POLIS Lombardia, Prefettura di Reggio Calabria, Prefettura - U.T.G. di Catania, Prefettura - U.T.G. di Napoli, Prefettura - U.T.G. di Vibo Valentia, Puglia Sviluppo, Regione Lazio ADISU, Regione Umbria WEBRED, Sannio Europa, Sardegna It S.r.l., SER.TA, SCR Piemonte, SFIRS - Società Finanziaria Regione Sardegna, Sviluppo Italia Basilicata, Società Entrate Pisa, SVIM - Sviluppo Marche, Sviluppumbria S.p.A., Unione Valdera, Valle Umbra Servizi

**Chambers of commerce -** Arezzo, Belluno, Catania, Formaper, Lucca, Milano, Mondimpresa, Roma, Torino, Trento, Unioncamere, Varese

Educational organizations, schools and universities - Cegos Italia, DiSCo-Ente Regionale per il Diritto allo Studio e la promozione della Conoscenza, CNIPA Puglia, Collegio Universitario di Torino 'Renato Einaudi', Con i Bambini, EUFORM, Cooperativa Sociale Lindbergh, CPIA 1 Firenze, CSAVRI, Eni Corporate University, FBA, Fondazione ICON, Fondazione Scuola dei beni e delle attività culturali, Fondazione spazio reale, Fondo Banche Assicurazioni, IAL FVG - Innovazione apprendimento lavoro, Infomedia S.r.I., Isida, Istituto artistico Passaglia, Istituto Commerciale L. Einaudi, Istituto Suore Francescane Angeline, Mathesis Italia S.r.I., Politecnico di Torino, Quinn - Consorzio Universitario in Ingegneria per la Qualità e l'Innovazione, Scuola Superiore Sant'Anna, Trentino School of Management, Unitelsardegna, Università degli Studi di Genova, Università degli Studi di Messina, Università degli Studi di Salerno, Università degli Studi di Tireste, Tecnofor, Zefiro società cooperativa

Health and social services - Agenzia per l'Inclusione Sociale del Patto Territoriale Nord Barese-Ofantino, ASL4 Chiavari, ASL - Città di Castello, ASM - Azienda sanitaria municipalizzata di Foligno, Associazione Amici di Strada, ATS - Bari, Associazione - LA MIA BARI, ATC Torino, ATS - Sant'Eramo, AOU - Policlinico di Bari, Azienda Ospedaliera S. Croce e Carle, Azienda Speciale Farmacie comunali, CDI - Centro Diagnostico Italiano, CGM - Consorzio Gino Mattarelli, Cooperativa Sociale e di Lavoro O.S.A., Istituto di Ricerche Farmacologiche Mario Negri, Istituto Fisioterapici Ospedalieri, ROI - Registro Osteopati d'Italia . IZS - Istituto Zooprofilattico Sperimentale, Ospedale Vittorio Emanuele di Gela, SIFO

**Judicial courts -** Bolzano, Caltanissetta, Castrovillari, Catanzaro, Cosenza, Crema, Cremona, Marsala, Messina, Palermo, Palmi, Reggio Calabria, Rossano Calabro, Vibo Valentia

Procure - Bolzano, Caltanissetta, Reggio Calabria

Corti d'Appello - Caltanissetta, Catanzaro, Palermo, Reggio Calabria, Salerno Uffici del Procuratore Distrettuale - Bolzano, Caltanissetta, Castrovillari, Catanzaro, Cosenza, Crema, Cremona, Enna, L'Aquila, Marsala, Milano, Palmi, Pescara, Reggio Calabria, Rossano Calabro, Termini Imerese, Trapani, Venezia, Vibo Valentia

Security agencies - Carabinieri, Centro Simulazione e Validazione dell'Esercito, Corpo Forestale della Sardegna, Corpo Forestale dello Stato, Guardia di Finanza, Polizia di Stato, Polizia Penitenziaria, Protezione Civile Emilia-Romagna, Vigili del

Private Companies - Allianz Bank, Amgen Dompé S.p.A., Aruba PEC S.p.A., Atos Origin, BIP - Business integration Partners, De Cecco, Enel, E.ON Italia S.p.A., FCA Italy, Fiat SE.P.IN. S.c.p.A., Fillattice, GEDI Digital S.r.I. GEDI Periodici e Servizi S.p.A., Ginsana S.A., Gruppo Carraro S.p.A., ILLVA Saronno, Intesa Sanpaolo, Istituto Geografico De Agostini, Italcementi S.p.A., KPMG Fides Servizi di Amministrazione S.P.A., Lavazza, LUXOTTICA, Merloni - Indesit Company S.p.A., Microarea, Oracle Italia S.r.I., Safilo, SELEX Elsag S.p.A., Telecom Italia, Unipol, Var Group S.p.A., Volkswagen Group Italia

Business and trade union organizations - Associazione amici dell'Accademia della Crusca, ACAI Nazionale - Associazione Cristiana Artigiani Italiani, ACAI Sicilia, Associazione PLURAL, Assolombarda servizi, Cantina Sociale Zangara Società Cooperativa A.R.I., CIIP - Consorzio idrico intercomunale, Consorzio Garanzia Fidi, Consorzio Mesogeo, Consorzio Polo Tecnologico Magona, Consorzio Progetto Lazio 92, Consorzio Servizi Ateneo di Firenze, Consorzio Tecnologie Meccaniche Centro Italia, Consorzio Zona Industriale Apuana, CSA Lombardia, Fondimpresa, MSC - Manutencoop Società Cooperativa, Pyke, SFCU Sistemi Formativi Confindustria Umbria

At all institutional levels throughout Italy

# **EUROPA**

Albania - CFCU - General Directorate for Financing and Contracting of EU funds, World Bank and other donors, Ministry of Finance

Austria - FHV - Fachhochschule Vorarlberg, Kapsch BusinessCom, Joanneum Research Forschungsgesellschaft mbH, Wirtschaftsuniversität Wien

Belgium - College of Europe, VBJK

Bosnia and Herzegovina - Ministry of Governance and Home Affairs

Bulgaria - Bulgarian National Association of Municipalities, Municipality of Sofia, PALGO - Center for Public Administration and Local Government, "Paisii Hilendarski" Plovdiv University, Ministry of Regional Development

Cyprus - Municipality of Limisso

Croatia - Handicraft Chamber of Varadzin, HR - Central Finance and Contracting Agency, HRV - Ministry of Agriculture of Croatia, Ministry of Finance, Ministry of Public Administration, Ministry of Regional Development

Czech Republic - Cegos Czech

Denmark - Ministry of Foreign Affairs of Denmark

Finland - University of Jyväskylä

France - Axa, Cegos France, CNED - Centre national d'enseignement à distance, École supérieure des sciences économiques et commerciales, ORT France, Université Lumière Lyon 2

Germany - Deutsche Gesellschaft für Internationale Zusammenarbeit, FH Lübeck -Virtuelle Fachhochschule, Gottfried Wilhelm Leibniz Universität Hannover, Hochschule Karlsruhe Technik und Wirtschaft, Universitaet Bremen, Universität Hildesheim

Greece - Xanti District Union of Local Agencies

Hungary - Technology Ltd./Dennis Gabor College

Kosovo - Ministry of Public Administration

Macedonia - MISA - Ministry of Information Society and Administration, MOES Ministry of Education and Science, SEA - Secretariat for European Affairs, NF - National Fund, Central Financing and Contracting Department (CFCD) and the Senior Programming Officers (SPOs))

Malta - Ministry for Resources and Rural Affairs

Moldova - Agency for Industrial Restructuring

Norway - Norwegian Defence ADL Centre, Sintef

Netherlands - DBC Onderhoud e-learning for Health, Open Universiteit, Technische Universiteit Delf, Technische Universiteit Eindhove, Vrjie Universiteit

Portugal - Algarve University, IFB - Instituto Formacao Bancaria

Romania - Agentia Nationala a Functionarilor Publici, Central Finance and Contracting Unit, Centru ADRC - Regional Development Agency, MDRAP, Ministerul dezvoltarii regionale administratiei publice si fondurilor europene, Ministry for Agriculture and Rural Development, Ministry for European Funds, Ministry for Labor, Family, Welfare and Elderly People, Ministry for Regional Development and Tourism, Ministry of Administration and Interior, Ministry of Development, Public Works and Housing, Ministry of Economy, Ministry of European Integration, Ministry of Internal Affairs, Ministry of Public Finance, Ministry of Regional Development and Public Adminstration, North-East Regional Development Agency, North-West Regional Development Agency, Paying Agency for Rural Development and Fisheries, Provincial Councils of: Braila, Calarasi, Caras Severin, Cluj, Dolj, Giurgiu, lalomita, Mehedinti, Olt, Timisoara, Valcea, Municipalities of Baia Mare and Satu Mare, Craiova, Drobeta Turnu Severin, Fetesti, Giurgiu, Novaci, Slatina, Regional Development Agency for Bucharest-Ilfov, Regional Development Agency South-West Oltenia, South-East Regional Development Agency, Superior Council of Magistracy, West Regional Development Agency

Serbia - Chamber of Commerce and Industry of Uzice, Ministry of Finance, Ministry for Public Administration and Local Self-government, Municipality of Belgrade, Public officers Association, Standing Conference of Towns and Municipalities

Spain - Barcelona Municipal Institute of Markets, Escuela Militar de Paracaidismo, Fundacion Esade, Ministerio Defensa Espana, Sociedad anonima española, Universidad Cardinal Cisneros

Sweden - Riksarkivet - Fyrverkarbacken, Lund University

Switzerland - Central Government, Ministry of Agriculture

Turkey - CFCU - Undersecretariat of Treasury, Ministry of Agriculture and Rural Development, Ministry of Environment and Urbanization, Ministry of Labour and Social Security

UK - British Council, Brunel University, Coventry University, HSBC HOLDING PLC, Kaplan Financial LDT, NHS Health Education England, Oxford Learning, School of Computing Faculty of Engineering, Sheffield Hallam University

Ukraine - Center for Corporate Restructuring and Private Sector Development, Ministry for Center for Corporate Restructuring and Private Sector Development, Ministry for Emergencies, Ministry of Economics, State Committee for Regulation and Entrepreneurship policies

#### **OCEANIA**

Australia - Australian Department of Defence, Griffith University New Zeland - MOE - Ministry of Education New Zealand

Significant projects in several socio-economic and cultural contexts worldwide

# MIDDLE EAST & NORTH AFRICA

Algeria - Ministry of Labour

Egypt - Central Government, Ministry of Commerce and Industry,

Ministry of Trade and SMEs, National Research Center

Jordan - Jordanian Investment Center, Ministry of Planning and International Cooperation

Kuwait - National Fund for SMEs, The American Creativity Academy

Lebanon - Lebanese Civil Society Organisations, Souk Al Taieb

Morocco - Agence nationale de lutte contre l'analphabétisme, Ministry of Environment Oman - Ministry of Education

Tunisia - HAICOP - Haute Instance de la Commande Publique, Ministère de la Planification et de la Coopération Internationale

# SUB-SAHARAN AFRICA

Benin - Ministry of Economy

Burundi - HRMO - Management Office Burundi, Ministry of Justice

Central African Republic - Ministry of Governance and Home Affairs

Gabon - Ministry of Economy & Sustainable Development, Ministry of Trade

Ghana - Ministry of Economy and Sustainable Development, Ministry of Finance,

Ministry of Local Self-government and Rural Development

Malawi - Ministry of Rural Development

Mozambico - Ministry of Interior, Central Government

Namibia - Department for Public Service Management, Department of the Office of the Prime Minister, Secretariat of the Planning Commission, State secretariat and national authorising officer of the EDF

Nigeria - ECOWAS - Economic Community of West African States, Ministry of Education

Rwanda - NISR - National Institute of Statistics Rwanda, Regional Organisations São Tomé e Príncipe - Ministère des Infrastructures, Ressources Naturelles et Environnement

Sierra Leone - Government of the Republic of Sierra Leone, HRMO - Human Resources Management Office, Ministry of Justice

Somalia - Central Government

South Africa - Ministry of Cooperative Governance and Traditional Affairs, NPCA

- NEPAD Planning and Coordinating Agency

Swaziland - Central Government, Ministry of Agriculture

Tanzania - Kinondoni Municipal Council

Zimbabwe - Local Government Association, Zimbabwe Parks and Wildlife Management Authority

#### CENTRAL & EAST ASIA

Afghanistan - Central Government, Comprehensive Agriculture and Rural Development - Facility, MAIL - Ministry of Agriculture Irrigation and Livestock Armenia - Ministry of Education and Finance, Ministry of Transportation and

Railways Administration **Brunei -** Indah Sejahtera

Hong Kong - Cegos Hong Kong

Indonesia - Indonesia TFC - Trade Cooperation Facility

Jordan - Jordanian Investment Center, Ministry of Planning and International Cooperation

Kazakistan - Central Government

Kirghizistan - Ministry of Education and Science

Myanmar - Ministry of Agriculture, Department of social welfare and rural development of Myanmar

Pakistan - Government of Pakistan, PPAF - Pakistan Poverty Alleviation Fund

Palestine - Government of Palestine

Russia - Ministry of Commerce and Economic Development,

Saudi Arabia - National Center for e-learning and Distance Learning

Singapore - Kydon Technologies Pte Ltd, Universitas 21 Glo

Vietnam - Ministry of Foreign Affairs

# **AMERICA**

# Central and Latin

Argentina - Servicio Nacional de Sanidad y Calidad Agroalimentaria

Barbados - OECS Network of Excellence in Tourism and Hospitality Training and Education

Bolivia - Ministry of Rural and Spatial Development

El Salvador - FEPADE - Fundacion Empresarial para el Desarrollo Educativo

Guyana - Guyana Lands and Surveys Commission

Guatemala - Ministry of Economy

Honduras - Instituto Nacional de Conservación y Desarollo Forestal Messico - Instituto Latinoamericano de la Comunicación Educativa

Nicaragua - Central Government

#### Northern

Canada - Department of Foreign Affairs Trade and Development USA - OCC - Office of the Comptroller of the Currency, American Express Services Europe Limited

# **UN SPECIALIZED AGENCIES**

FAO - Food and Agriculture Organization

IFAD - International Fund for Agricultural Development

ILO - International Labour Organization

IOM - International Organization for Migration

**UNDP** - United Nations Development Programme

UNESCO - United Nations Educational, Scientific and Cultural Organization

UNFPA - United Nations Population Fund

UNHCR - United Nations High Commission for Refugees

UNICEF - United Nations International Children's Emergency Fund

UNIDO - United Nations Industrial Development Organization

**UNOPS - United Nations Office for Project Services** 

**UN Women -** United Nations Entity for Gender Equality and the Empowerment of Women

WFP - World Food Programme

# **EUROPEAN INSTITUTIONS**

#### **EU Agencies**

BTSF - Better Training for Safer Food

EACEA - European Education and Culture Executive Agency

EAR - European Agency for Reconstruction

ECDC - European Centre for Disease Prevention and Control

EFSA - European Food Safety Authority

EIPA - European Institute of Public Adiministration

EIOPA - European Insurance and Occupational Pensions Authority

EMSA - European Maritime Safety Agency

ENPI - European Neighbourhood and Partnership Instrument

ETF - European Training Foundation UFM - Union for the Mediterranean

**European Commission -** DG for Budget, DG DEVCO/EuropeAid, DG Education, DG Enlargement, DG Environment, DG External relations, DG Health and Consumer, DG Health and Food safety, DG Human Resources, DG Information Society and Media, DG NEAR Directorate, DG REGIO Directorate-General for Regional and Urban Policy DG Research, DG Trade, EC - European Commission, FPI - Service for Foreign Policy Instruments

EU Delegations - Afghanistan, African Union, Albania, Algeria, Angola, Argentina, Armenia, Azerbaijan, Bangladesh, Barbados, Belgium, Belize, Benin, Bhutan, Biellorussia, Bolivia, Bosnia and Herzegovina, Botswana, Bulgaria, Burkina Faso, Burundi, Cambodia, Cameroon, Cape Verde, Caribbean, Cayman Islands, Central African Republic, China, Colombia, Comoros, Congo, Costa Rica, Cyprus, Djibouti, Egypt, El Salvador, Ethiopia, Fiji, Gabon, Ghana, Guatemala, Guinea-Bissau, Guyana, Haiti, Honduras, India, Indonesia, Iraq, Israel, Ivory Coast, Jamaica, Jordan, Kenya, Kirghizistan, Kosovo, Lebanon, Liberia, Macedonia, Madagascar, Malawi, Maldives, Mali, Mauritania, Moldova, Mongolia, Montenegro, Morocco, Mozambico, Myanmar, Namibia, Nicaragua, Niger, Nigeria, Pakistan, Palestine, Perù, Philippines, Romania, Rwanda, Senegal, Serbia, Sierra Leone, Somalia, South Africa, South Sudan, Sudan, Sri Lanka, Suriname, Swaziland, Switzerland, Syria, Tagikistan, Tahiti, Tanzania, Tchad, Thailand, Togo, Tunisia, Turkey, Lloganda, Likraine, Vietaram, West Bank, Zambia, Zimbahwe

Turkey, Uganda, Ukraine, Vietnam, West Bank, Zambia, Zimbabwe

National Authorizing Officer of the European Development Fund - Belize,
Benin, Central African Republic, Tchad, Fiji, Guinea, Macedonia, Sierra Leone, Turkey

European Parliament

Secretary General of the European Council

# INTERNATIONAL FINANCIAL INSTITUTIONS & DONORS

ADB - Asian Development Bank

AFD - French Development Agency

AFDB - African Development Bank

Commonwealth Secretariat Council of Europe

**DANIDA -** Danish International Development Agency

**EBRD** - European Bank for Reconstruction and Development

IBRD - International Bank for Reconstruction and Development

**IDB** - Interamerican Development Bank

IFC - International Finance Corporation

ISDB - Islamic Development Bank

Millenium Challenge Corporation
SIDA - Swedish International Development Cod

SIDA - Swedish International Development Cooperation Agency

**USAID -** US Agency for International Development

World Bank



# **ADVISORY**

A leading consulting firm for the public sector, one of the most referenced players internationally



#### STRATEGIC POLICY PLANNING

Strategic planning Participatory planning Territorial marketing

# **PLANNING AND CONTROL SYSTEMS**

Planning, budgeting and management control IT innovation and E-government Quality assurance, transparency and service delivery

# ORGANIZATIONAL, PROCESS AND DESIGN ANALYSIS

Programming, strategic and management control Models and organizational structures E-Government and E-procurement systems

# **CHANGE MANAGEMENT**

Public service delivery analysis and re-engineering Assessing and implementing change management activities Know-how research and development

# **INNOVATION LABS**



# MONITORING & EVALUATION



**CORE SERVICES** 

# **EU PROGRAMS EVALUATION**

Generative research for corporate innovation and local development Consensus assessment and building Stakeholder engagement Predictive modeling and scenarios simulation Crowdsourced insights cogeneration and proposal for large parties

# INTERNATIONAL PROGRAMS AND PROJECTS EVALUATION

Mid-term and post evaluations
Impact and performance evaluations
Organizational and public investment assessments
Programming assessments and ex ante conditionalities
Analysis model, indicators and monitoring information systems
Ex ante evaluation of policies, programs and cooperation strategies
Evaluation of international cooperation strategies and programs

# STUDIES AND INVESTIGATION

Impact and performance evaluations

# **SURVEYS AND RESEARCH**

System analysis, dynamics, and evolutionary trends

# **CUSTOMER ANALYSIS**

Customer satisfaction and Customer experience

# **LEARNING**



# SKILLS ASSESSMENT AND TRAINING PLANS

Integrated and innovative learning models design and development Ex ante, in itinere and ex post training monitoring and evaluation

# **INTEGRATED DIGITAL LEARNING SYSTEMS**

E-learning systems design and implementation Innovative learning solutions development and prototyping

# **GAMIFICATION**

Custom gamification platform design and development

# **KNOWLEDGE MANAGEMENT**

# **CAPACITY BUILDING**

# **CLASSROOM TRAINING**

Open source LMS platforms and Virtual Classroom implementation for synchronous and asynchronous learning

# **DIGITAL LEARNING CONTENT**

Digital educational content design and development Cross platform and multi device training



www.exactls.com

One of the top global players in providing software solutions for knowledge and learning content management



# LEARNING CONTENT MANAGEMENT SYSTEM (LCMS)

Single source, WYSIWYG authoring for multiple output Semantic knowledge repository Smart project management Integrated LMS

# **COMMUNICATION**



# INSTITUTIONAL COMMUNICATION

Analysis and communication policies and plans Corporate social responsibility report Open-government

# **EU FUNDED PROGRAMS COMMUNICATION**

Technical assistance to EU Funds managing authorities and communication beneficiaries Integrated communications strategy and plans
Creation of EU Programs' visual identity
Awareness and information campaigns
Innovative communication for public policy evaluation

#### **EVENT MANAGEMENT**

#### INTERNATIONALIZATION

Feasibility studies
Technical assistance to tourism and cultural marketing
Place and supply-chain promotion
Match-making

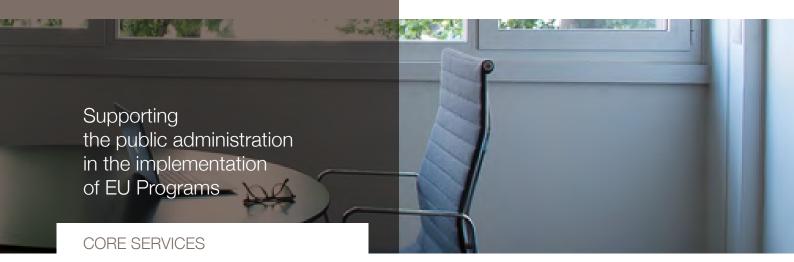
# PARTICIPATORY PROCESSES

Cross-channel communication Educational and stakeholder engagement campaigns Public utility communication

# **BUDGETS**

**ONE-STOP SHOPS, YOUTH CENTERS** 

# TECHNICAL ASSISTANCE



# **GOVERNANCE OF PROGRAMS CO-FINANCED BY THE ESIF**

Design and implementation of Program's management and control system Identification of innovative governance practices
Verification of organizational and operational solutions
Simplification and standardization of procedures
Support to the Monitoring Committee

# **EU PROGRAMS PROGRAMMING AND IMPLEMENTATION**

Development of socio-economic analysis Definition of Program's strategic and operational framework Development of documents, models and tools to support implementation

# **MONITORING**

Definition of Program's monitoring indicators Reporting and decision support models Analysis of results and improvement activities

# **AUDITING & CONTROL**

Definition of sampling methodology Audit trails, manuals, checklists and reports development Control scheduling

# DIGITAL TRANSFORMATION



# PROCESS REENGINEERING

Regulatory digitization Re-engineering of processes Document management Business intelligence

# **INFORMATION SYSTEMS DESIGN & DEVELOPMENT**

Functional analysis Software architectures Development & Testing

# BUSINESS TO GOVERNMENT



# **OPEN INNOVATION & PA**

Study of factors and processes to improve efficiency and quality of services Support for innovation actors at all stages

# START-UPS ACCELERATION TO THE PUBLIC MARKET

Study of innovative players in the Italian scenario Organizational, monitoring and process optimization analyses Customized paths for access to public procurement



# STUDIES & RESEARCH

Lattanzio KIBS Studies & Research offers the decision - makers community a multi-level interpretation of key economic and social issues affecting both the public sector and businesses.

Among these topics is the Silver Economy, which Lattanzio KIBS is dedicating studies and research to, the only one of its kind in Italy in order to provide Silver Economy Network partners with a data-driven point of view, better understand this reality and encourage the activation of multi-stakeholder discussion forums.

# Knowledge, best practices and success stories

**Lattanzio KIBS Editore** publishes research works, survey results, success stories and case studies of private organizations and public bodies, which play a key role in disseminating good practice and in fostering the debate among experts, influencers and decision-makers. The publications include business reference models and methods aimed at supporting innovative reform processes in specific domains.

# **Awards**



The "Buon Governo Award" is an international research grant designed to support students and researchers in order to foster the culture of public governance.

The 2016/2017 award edition has been developed in partnership with the Academy of Public Administration under the President of the Republic of Kazakhstan and the Embassy of Italy in Kazakhstan.



The "**Premio TESI PA**" is an initiative promoted by Lattanzio KIBS in partnership with FORUM PA that has fostered R&D and the development of know-how on PA innovation since 2007.

The contest is open to all kinds of graduates, who have focused on innovative ideas for Italian PAs in their final papers.



We open our offices to solo shows, artistic and cultural projects, and creative events. Driving and reflecting change is thus the main continuity between Lattanzio KIBS and the arts.

Dialogue among forms of knowledge



#### **LATTANZIOnet**

The website www.lattanziokibs.com enables users to access the online Documentation Center, which is free of charge and reserved for LATTANZIOnet subscribers. 100,000 subscribers, who can access the entire collection of seminar proceedings and databases, training resources and bibliographies, make the knowledge network. They can also receive a newsletter with group-related news, activities and projects related to the modernization of the public sector.

#### Certifications

Lattanzio KIBS is certified according to ISO 9001:2015 (Quality Management System), ISO 14001:2015 (Environmental Management System) for management consulting, research and training, publishing, information systems development and event organization, and complies with the requirements of SA8000:2014 (Social Accountability International Standard) for the implementation of a social responsibility management system regarding human rights, workers' rights and their welfare.





# Lattanzio KIBS in business associations

Lattanzio KIBS is member of CONFINDUSTRIA ASSOCON-SULT - Business Association of Management Consulting which participates in CONFINDUSTRIA and FEACO (European Federation of Management Consulting Associations), ASSOLOMBARDA, ASSIRM and ELIG (European Learning Industry Group).

Ezio Lattanzio has served as President of FEACO, the European Federation of Management Consulting Associations, based in Brussels, from 2011 to 2018. He is Past President of Confindustria Assoconsult, the association of Confindustria that represents the management consulting sector in Italy, which he led from 2009 to 2014. He is also Past President of Confindustria Intellect - Italian Federation of Consulting, Communication, Research, Web Publisher - a position held in the two-year period 2014-2015. Since 2013 he has been a Board member of Elig, the European association to support the digital transformation of learning and education.





European Federation of Management Consultancies Associations Fédération Européenne des Associations de Conseils en Organisation





Ricerca. Conoscenza. Futuro.







**ADVISORY** 

MONITORING & EVALUATION

**LEARNING** 

COMMUNICATION

TECHNICAL ASSISTANCE

DIGITAL TRANSFORMATION

**BUSINESS TO GOVERNMENT** 



knowledge intensive business services

Lattanzio KIBS S.p.A. Milan (Italy)

Via Cimarosa, 4 - 20144 T. +39 02 29061165

Milan | Rome | Bari Brussels

